

WE WANT TO HEAR FROM YOU!

DON'T FORGET to fill out your customer survey.

Overnight RV Sites/Short Stays
Will receive it via email shortly after checkout.

Seasonal
Will receive it via email mid-season.

WELCOME TO



LEGEND

	Seasonal		Rental Units
	Water, Power		Camping Cabins
	Water, Power, Sewer		Storage
	Water, Power, Sewer, Cable		Creek Side
	Office		Recycling
	Laundry		Showers
	Trash		Security Gates
	Store		Golf Course
	Washrooms		Horseshoes
	Community Fire Pit		Basketball
	Playground		Clubhouse
	Parking		Off Leash Dog Park
	Sani Dump		Swimming Pool



Your Site #:

Check Out:

Washroom Code:

Gate Code:

Laundry Code:

Parkbridge.com/Rondalyn

1350 Timberlands Road, Ladysmith BC V9G 1L5

Phone Number/After Hours Emergency Number: (250) 245-3227

*No WI-FI Password Required

Rondalyn Resort Guidelines

Booking

To reserve a specific site, please call the office to make your reservation. If the site you want is available this can be done for a non-refundable site Lock flat fee of \$20/reservation. For all other reservations, site numbers are not guaranteed, and guests are assigned their site number at check-in. Extenuating circumstances (breakdowns, natural events, other guest matters) may sometimes require us to adjust the site allocated, in this instance, any site lock fee will be reimbursed.

Payment Method

Visa, MasterCard, & Debit. All rates are in Canadian Dollars.

Cancellation Policy

Overnight RV Sites

If more than 7 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 7 days' notice to cancel will result in the original deposit being forfeited.

Lodging

If more than 14 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 14 days' notice to cancel will result in the original deposit being forfeited.

Check In / Check Out

Sites: Check In 2:00 pm, Check Out 12:00 pm.
Cabins: Check In 4:00 pm, Check Out 11:00 am.

Minimum Stays

Peak Season

Weekdays - 1 night
Weekends - 2 nights (applicable for Cabins)
Long Weekends - 3 nights

Early Arrivals

Please call ahead. We cannot guarantee your site will be available before 2pm, but if the site is available an earlier check-in may be possible.

Leaving Early

No refunds will be given for guests choosing to leave early.
Guests receiving a seasonal rate are required to give 15 days notice prior to their billing date.

To Extend a Stay

By reservation only and subject to availability. Please visit, call or e-mail the office if you want to extend your stay. Please give us as much notice as possible to ensure availability.

Deposit

Deposit taken on booking reservation via credit card. Debit and Cash not accepted for deposit.
1-3 night = 100% of total rate.
4-7 nights = 50% of total rate.
8+ nights = 25% of total rate.

Rate Structure

Based on Two Person Occupancy. Limit of five (5) adults (18+ years) per site. Additional persons: 18 years and older \$5. Children under 18 years old are free.

Tents

One (1) extra tent per RV site-if in the same party.
One (1) tent per tent-friendly site.

Vehicles

One (1) vehicle per site only.

Speed Limit

10 km/h within the Resort. Speed limit is strictly enforced.
The speed of any vehicle operating within the resort is restricted to posted speed limits, this also includes bicycles, scooters, electric scooters, & skateboards.
Electric bike/scooter riders must be 16+ years old, and helmets are required at all times.
Dirt bikes must be walked when on the resort.
Off-road vehicles such as motorcycles, ATVs, UTV, ect. must be driven at walking speed.

Bicycles

Bicycles are permitted on the roadways within the resort, but biking across sites or riding in playgrounds or building ramps is not permitted. Children under 18 years of age must wear a helmet. Cycling is to be in the daylight hours only and is to be at a safe speed, observing posted speed limits. Cyclists are always to exercise care and control. Remember that there are pedestrians and small children throughout the Resort.

Quiet Time

Out of respect to all campers, quiet hours are in effect every night from 11pm to 8am. Idling vehicles and the use of generators are not permitted at any time. A \$100 fee will be charged if the security company is called to enforce the quiet time.

Ponds

Any ponds, rivers and creeks are unsupervised by the Owner and their use for any purpose by Resort Occupant(s) or Visitors is at their own risk. Children must always be accompanied by an adult when playing near any bodies of water.

Pets

Up to two well behaved animals per site are welcome in the Resort. All pets must be always on leash and all pet waste (including on your site) must be picked up immediately. Excessive noise, allowing pets to roam off leash or not picking up after your pets could result in you being asked to leave the Resort. Pets are not allowed in any buildings, in the playground area, or other camper's sites. Pets are not to be left unattended at your site. **\$10 per pet per day per cabin.**

Campfires

Open wood burning fires are permitted in firepits provided unless a Fire Ban is imposed. Please check signs at the resort to confirm whether wood burning or propane fire pits are permitted. Firewood can be purchased through the Resort Office.

Children and Teenagers under 18

Resort Occupant(s) are always responsible for the supervision, conduct and behaviour of children and teenagers at their site or in the resort. All children and teenagers are to be on an adult supervised site by dusk or 10:00 p.m., whichever is earliest. Children and teenagers may not be left in the Resort without adult supervision. Young children using the recreational facilities or equipment must always be accompanied and supervised by an adult. The playground areas and equipment are strictly off limits after dusk each day.

Site Post Electricity

Please make sure you are using the appropriate power service for the needs of your RV and a CSA approved adaptor is required.

Internet Access

We offer free WIFI that can be used for low bandwidth activities such as checking emails, Facebook etc. Please be aware-that streaming videos or music may slow your connection or may cause loss of connection.

Cable

The TV in our clubhouse is accessible to all our guests and has cable. For sites with cable, please request the box at the office during office hours.

Additional

The pool is glass-free. Sound equipment is not permitted in the pool area.

- No food or drinks in the pool area.
- Outdoor storage, tarps, and sound equipment are not permitted.
- Washing of vehicles, RV, UTV, ATV, Motorcycles is not permitted due to environmental regulations.
- Clotheslines are not permitted anywhere on site.
- The rules posted for the amenities like the pool, golf course, and playground must be followed.
- Accessible washrooms are located on each side of the clubhouse.
- Keep music and conversations at a respectful volume so all guests can enjoy a peaceful and relaxing stay.

Garbage

- Garbage, recycling, and compost may not be stored outside as they attract wildlife. Please dispose of it daily at the garbage area.
- Oversized items, renovation waste and hazardous materials (propane bottles) may not be disposed of in the garbage area.
- No garbage on fire pits, including cigarette butts.

No Smoking

The use of tobacco and marijuana (including e-cigarettes and vapes) may be consumed on your site only and is not permitted in public areas of the Resort (such as on the pool, playground, any common areas or in any resort buildings). When using tobacco and marijuana on your site we ask that you be respectful of your neighbours and exposure to second hand smoke. Please remember that your neighbours are entitled to quiet enjoyment of their site. Please remember to dispose of lit cigarette butts in a safe and hygienic manner, to minimize the danger of fires or of accidental ingestion by small children or pets.

Alcohol

Alcoholic beverages may be consumed on the Site only. Parents are reminded that only people aged 19 and older may consume alcohol in the Resort, and that they are responsible for their children's activities. Alcohol cannot be transported in open containers and for safety, glass containers of any kind are not permitted off a Site. Excessive drinking, noise, or profanities will not be tolerated.

RESERVATION RIGHTS & CANCELLATION POLICY

By completing this booking, you acknowledge and agree that Rondalyn may, in its sole discretion and to the fullest extent permitted by applicable law, refuse service or cancel any current or future reservation (including reservations made under different booking periods) at any time, with or without notice, and with or without cause. We do not cancel or refuse service for reasons prohibited by law.

If we cancel a reservation not due to your breach of our rules/terms, we will refund the amounts you paid for the cancelled stay. If we cancel due to your breach (including unsafe, disruptive, or abusive conduct, non-payment, misrepresentation, or violation of campground rules), refunds (if any) will be handled in accordance with our posted refund policy and may be reduced to cover fees, damages, or costs.

NOTICE TO USERS OF THE RESORT FACILITIES ASSUMPTION OF RISK AND WAIVER AND RELEASE OF CLAIMS

PLEASE READ CAREFULLY

"Activities" shall mean, without limitation, all activities in any way associated with or related to water sports, recreational vehicle camping, hiking, fishing and any recreational activities offered by Parkbridge Lifestyle Communities Inc. or any of its volunteer or community associations (collectively referred to as "Parkbridge"), including training and instruction, as well as but not limited to use of play structures, picnic areas, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots. "Property" shall mean, without limitation, any premises, lands, buildings, facilities, play structures, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots and equipment owned or leased by Parkbridge.

In consideration of Parkbridge allowing the RESORT USER onto its Property to use and enjoy the Property and to participate in Activities, the RESORT USER agrees as follows:

- THE RESORT USER ASSUMES AND ACCEPTS, WITHOUT LIMITATION, ALL RISKS AND DANGERS associated with the RESORT USER'S use and enjoyment of the Property and participation in any of the Activities.
- THE RESORT USER ASSUMES FULL RESPONSIBILITY for understanding and following the rules and safe practices associated with the use and enjoyment of the Property, participation in any of the Activities, and for his or her own personal safety.
- THE RESORT USER WAIVES ANY AND ALL CLAIMS that he or she has or may have in the future against Parkbridge and its parent, subsidiaries and affiliated entities and their respective directors, officers, employees, agents, volunteers, contractors and assigns arising from or connected, directly or indirectly, with the RESORT USER'S presence at, or use and enjoyment of, Parkbridge's Property, and the RESORT USER'S presence at, or participation in, any of the Activities.
- THE RESORT USER RELEASES Parkbridge from any and all liability for any loss, damage, injury or expense that he or she may suffer or incur by reason of his or her presence at, or use and enjoyment of, the Property, and presence at, or participation in, any of the Activities, due to any cause whatsoever, INCLUDING NEGLIGENCE, BREACH OF CONTRACT, OR BREACH OF ANY STATUTORY DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER ANY APPLICABLE OCCUPIERS' LIABILITY LEGISLATION ON THE PART OF PARKBRIDGE, OR OTHER PARTICIPANTS, OR ANYONE ELSE.



Facebook: @ParkbridgeResorts
Instagram: @parkbridgeresorts

Rondalyn Resort is proudly owned and operated by Parkbridge.
For more information on **Rondalyn Resort** and/or Parkbridge, visit www.parkbridge.com

