

WE WANT TO HEAR FROM YOU!

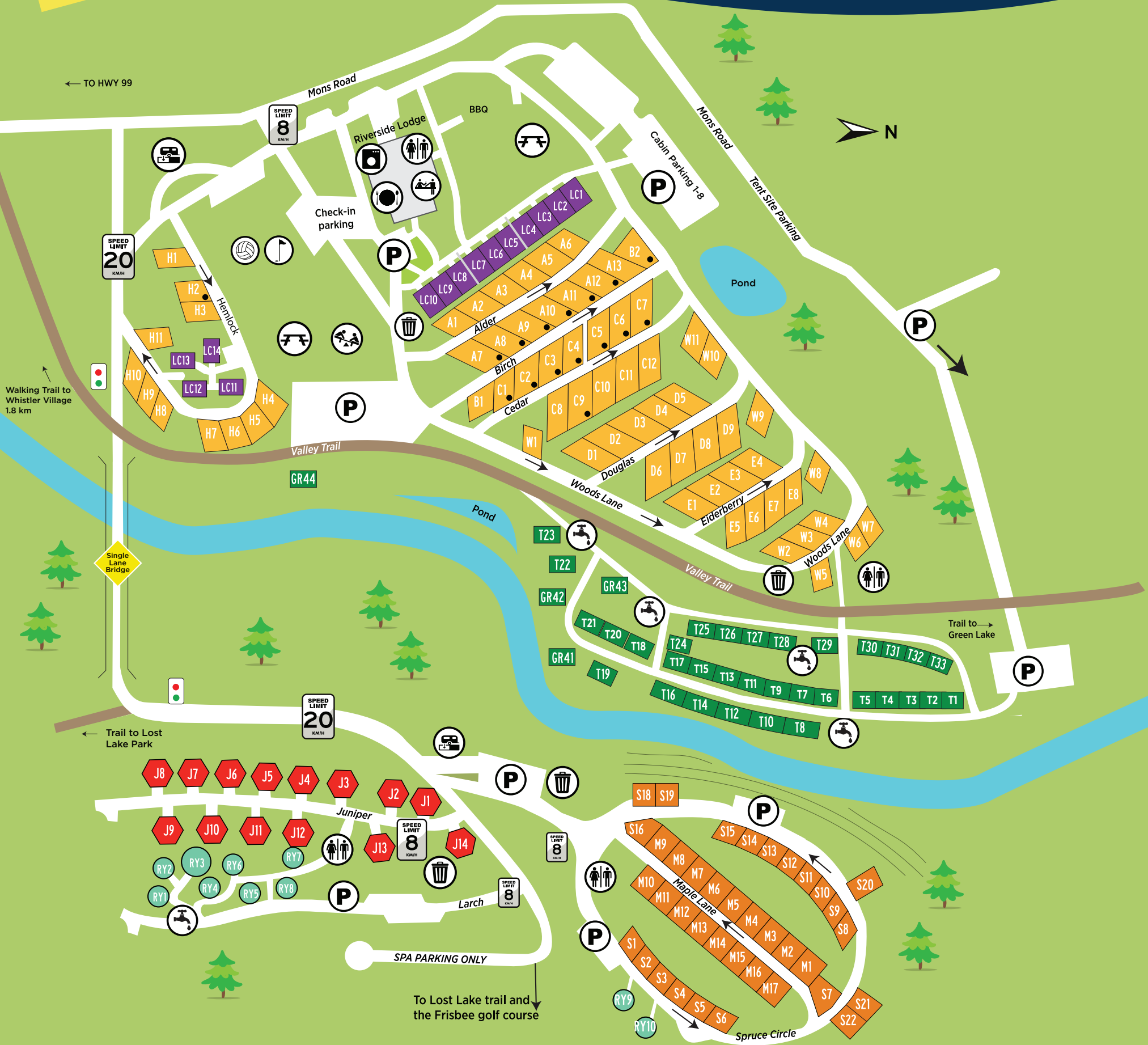
DON'T FORGET
to fill out your customer survey.

Overnight RV Sites/Lodging
Will receive it via email shortly
after checkout.

WELCOME TO



A Parkbridge Camping & RV Resort



LEGEND

Rental Cabin	Tent Site	Sani - Dump	Parking	Trash
Overnight RV Site 30amp Service	Multi-Use Site	Laundry	Picnic Table	Volleyball
Overnight RV Site 50amp Service	Yurts	Mini-Putt	Playground	Waterfill
Overnight RV Site Water/Electric Only		Office	Restaurant	Washroom / Showers

Your Site #:

Check Out:

Wi-Fi Details:

Network: Riverside Guest
(No Password Required)

Washroom Code:

Parkbridge.com/RiversideResort

8018 Mons Road, Whistler BC V8E 1K6

+1 (604) 905-5533

Riverside Resort Guidelines

Booking

Reservations are taken year round.

Our booking policy limits reservations for all site types age 19 or older. Valid CC must be produced upon check-in and ID may be required to verify age.

We are now offering the ability to reserve specific sites (if available) for your reservation, this carries a fee of \$15/night to a maximum of \$150/ stay. If you'd like to take advantage of this, please make your reservation via phone so that we can advise on available sites for your dates. Please note, this is only available for stays in RV and tenting sites, not ready to camp rentals.

Cancellation Policy

Overnight RV/Tenting

If more than 7 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 7 days' notice to cancel will result in the original deposit being forfeited.

Monthly Stays

If more than 14 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 14 days' notice to cancel will result in the original deposit being forfeited.

Cabins/Yurts

If more than 14 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 14 days' notice to cancel will result in the original deposit being forfeited.

After Hours Arrival

If you arrive after the office is closed a welcome pack will be left outside the reception area with instructions. All the details for your stay will be included in the pack, please ensure you come into the office the following morning to settle outstanding balances.

Leaving Early

No refunds will be given for guests choosing to leave early.

To Extend a Stay

By reservation only and subject to availability. Please visit, call or e-mail the office if you want to extend your stay. Please give us as much notice as possible to ensure availability.

Rate Structure

Based on two (2) person occupancy. Limit of eight (8) persons/site and max six (6) adults/site. No charge for children (under 18s) though occupancy limits still apply.

Deposit

Deposit taken upon booking reservation via credit card.

1-3 night = 100% of total rate

4-7 nights = 50% of total rate

8+ nights = 25% of total rate

Payment Method

Visa, MasterCard, & Debit. All rates are in Canadian Dollars.

Minimum Stays

All Year Round

RV & Tent Sites-1 night minimum

Cabin & Yurts-2-night minimum

Check In / Check Out

RV/Tent Check In 2:00 PM

RV/Tent Check Out 12:00 PM

Yurt/Cabin Rentals Check In 4:00 PM

Yurt/Cabin Rental Check Out 11:00 AM

Vehicles

One (1) vehicle per site, additional charges may apply for additional vehicles.

Speed Limit

8 km/h within the Resort. Speed limit is strictly enforced.

Quiet Time

11 PM to 8 AM daily.

No amplified music after 10PM.

Tents

Tents permitted in Multi Use & Walk in Tent area of the Resort only.

Pets

Pets are allowed on sites. Charges are applicable. Pet friendly cabin and yurts available on request. Pets are not to be left unattended at your site or in your rental unit.

Campfires

Open wood burning fires are permitted unless a Fire Ban is imposed. Please check signs at the resort to confirm whether wood burning or propane fire pits are permitted.

Smoking Restrictions

The use of tobacco and marijuana (including e-cigarettes and vapes) may be consumed on your site only and is not permitted in public areas of the RV Resort (such as on the beach, any common areas or in any resort buildings). When using tobacco and marijuana on your site we ask that you be respectful of your neighbours and exposure to second-hand smoke. Please remember that your neighbours are entitled to quiet enjoyment of their site. Please remember to dispose of lit cigarette butts in a safe and hygienic manner, to minimize the danger of fires or of accidental ingestion by small children or pets.

Alcohol

Alcoholic beverages may be consumed on the Site only. Parents are reminded that only people aged 19 and older may consume alcohol in the Resort, and that they are responsible for their children's activities. Alcohol cannot be transported in open containers and for safety, glass containers of any kind are not permitted off a Site. Excessive drinking, noise, or profanities will not be tolerated.

Internet Access

We offer free WIFI that can be used for low bandwidth activities such as checking emails, Facebook etc. Please be aware that streaming videos or music may slow your connection or may cause loss of connection.

Visitors

Visitors and non-registered guests are welcome to park their vehicles on Riverside designated visitor parking areas only.

Wildlife

All wildlife attractants must be stored securely (in your Cabin, Yurt, RV, or bear box if provided) when not at your site or when retiring for the night. Attractants include food, garbage, recycling, empty containers/coolers, dishes (even when clean), stoves and any scented items (soap, toothpaste etc.). **Please be aware that Conservation and Bylaw officers patrol the site and will fine those in contravention of provincial and municipal rules. To report a conflict with wildlife that threatens public safety call 1-877-952-7277 or 911.**

Minors under 18

Resort Occupant(s) are always responsible for the supervision, conduct and behaviour of minors at their Site or in the Resort. All minors are to be on an adult supervised Site by dusk or 11:00 p.m., whichever is earliest. Minors may not be left in the RV Resort without adult supervision. Young children using the recreational facilities or equipment must always be accompanied and supervised by an adult. The playground areas and equipment are strictly off limits after dusk each day.

Site Post Electricity

The utility pedestal are 2-sided, one side will have your access to water the other side will be your connection to electricity. If you have issues with your power, please ensure the relevant breaker is in the ON position. Please make sure you are using the appropriate power service for the needs of your RV and a CSA approved adaptor is required. Please ensure you are plugged into the utility post located at your site, if you require further information on connection please see the Resort Office for this important information to connect safely. Each site has a 30 or 50 amp connection as well as a further 15 amp plug in for your convenience.

AFTER HOURS EMERGENCY NUMBER: +1 604-468-3097

RESERVATION RIGHTS & CANCELLATION POLICY

By completing this booking, you acknowledge and agree that Riverside may, in its sole discretion and to the fullest extent permitted by applicable law, refuse service or cancel any current or future reservation (including reservations made under different booking periods) at any time, with or without notice, and with or without cause. We do not cancel or refuse service for reasons prohibited by law.

If we cancel a reservation not due to your breach of our rules/terms, we will refund the amounts you paid for the cancelled stay. If we cancel due to your breach (including unsafe, disruptive, or abusive conduct, non-payment, misrepresentation, or violation of campground rules), refunds (if any) will be handled in accordance with our posted refund policy and may be reduced to cover fees, damages, or costs.

NOTICE TO USERS OF THE RESORT FACILITIES ASSUMPTION OF RISK AND WAIVER AND RELEASE OF CLAIMS PLEASE READ CAREFULLY

"Activities" shall mean, without limitation, all activities in any way associated with or related to water sports, recreational vehicle camping, hiking, fishing and any recreational activities offered by Parkbridge Lifestyle Communities Inc. or any of its volunteer or community associations (collectively referred to as "Parkbridge"), including training and instruction, as well as but not limited to us of play structures, picnic areas, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots.

"Property" shall mean, without limitation, any premises, lands, buildings, facilities, play structures, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots and equipment owned or leased by Parkbridge.

In consideration of Parkbridge allowing the RESORT USER onto its Property to use and enjoy the Property and to participate in Activities, the RESORT USER agrees as follows:

1. THE RESORT USER ASSUMES AND ACCEPTS, WITHOUT LIMITATION, ALL RISKS AND DANGERS associated with the RESORT USER'S use and enjoyment of the Property and participation in any of the Activities.
2. THE RESORT USER ASSUMES FULL RESPONSIBILITY for understanding and following the rules and safe practices associated with the use and enjoyment of the Property, participation in any of the Activities, and for his or her own personal safety.
3. THE RESORT USER WAIVES ANY AND ALL CLAIMS that he or she has or may have in the future against Parkbridge and its parent, subsidiaries and affiliated entities and their respective directors, officers, employees, agents, volunteers, contractors and assigns arising from or connected, directly or indirectly, with the RESORT USER'S presence at, or use and enjoyment of, Parkbridge's Property, and the RESORT USER'S presence at, or participation in, any of the Activities.
4. THE RESORT USER RELEASES Parkbridge from any and all liability for any loss, damage, injury or expense that he or she may suffer or incur by reason of his or her presence at, or use and enjoyment of, the Property, and presence at, or participation in, any of the Activities, due to any cause whatsoever, INCLUDING NEGLIGENCE, BREACH OF CONTRACT, OR BREACH OF ANY STATUTORY DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER ANY APPLICABLE OCCUPIERS' LIABILITY LEGISLATION ON THE PART OF PARKBRIDGE, OR OTHER PARTICIPANTS, OR ANYONE ELSE.

Facebook: @ParkbridgeResorts

Instagram: @parkbridgeresorts



Parkbridge

Riverside Resort is proudly owned and operated by Parkbridge.
For more information on Riverside Resort and/or Parkbridge, visit www.parkbridge.com

2026.04.22